

The Tennis World Victoria Return to Play

We thank you for your patience. We are glad to provide you with the details on the re-opening of Tennis World.

From this Wednesday, 29th of September, tennis will be permitted for the purpose of exercise and recreation.

Tennis World will be following the advice and guidelines from the Victorian Government and Tennis Victoria and will open for **court hire** and **private lessons** at this stage.

To keep the community safe we are operating a contactless check-in at the entrance of the National Tennis Centre (level 2). This means parking validation will be done at the entrance and your court number will be communicated to you via SMS prior to your booking.

Please note Melbourne Park western courts will close due to AO preparations from the 4th of October.

Checklist:

- I live within 15km of Melbourne Park or Albert Reserve.
- I have not previously visited a COVID Hotspot and are still to be in isolation.
- I do not have COVID symptoms
- Please check the restrictions below for court hire and coaching regarding vaccination status.

Court Hire:

- **Bookings must be made online** via www.tennisworld.net.au before attending the venue. No 'walk in' bookings will be permitted. **A maximum of 4 hours per day.**
- Exclusively Outdoor and Clay courts available.
- Maximum 4 fully vaccinated people per court, otherwise singles only.
- Members direct debits will not run therefore they will pay casual rate with 10% discount over the phone and a 20% discount online.

Coaching:

- There will not be a direct debit processed for coaching.
- No group lessons will currently be available under the guidelines.
- Private lessons will be available for a maximum of one or two players starting this Thursday.
- To book a private lesson email Albert Reserve or Melbourne Park and indicate preferred day and time.
- Privates can be paid either through **Pay as you go** or through **5 Pack lesson options.**

Operating hours:

Melbourne Park:

Monday - Thursday: 7am - 8pm

Friday: 9am - 8pm

Weekends: 8am - 8pm

Albert Reserve:

Weekdays: 9am - 8pm

Weekends: 8am - 6pm

Check-in Process:

Melbourne Park

1. **Bookings must be made online** via www.tennisworld.net.au before attending the venue. No 'walk in' bookings will be permitted. **A maximum of 4 hours per day.**
2. All visitors must **wear a face mask** whilst onsite, but may remove it when on court participating in strenuous exercise.
3. Read signage upon entry of pro-shop reception and follow entry and exit signage.
4. Scan the QR code upon entry.
5. Validate your car parking ticket at the desk.
6. Please provide your name to the receptionist.
7. Once you have your court number, please use the exit signage and follow.
8. Toilets will be those outside next to the entrance via the black gate to the outdoor courts. (Indoor areas are off limits apart from the check-in desk at reception).

Albert Reserve

1. **Bookings must be made online** via www.tennisworld.net.au before attending the venue. No 'walk in' bookings will be permitted. **A maximum of 4 hours per day.**
2. All visitors must **wear a face mask** whilst onsite, but may remove it when on court participating in strenuous exercise.
3. Read signage upon entry of pro-shop reception and follow entry and exit signage.
4. Scan the QR code upon entry.
5. Please exit the clubhouse promptly via signed path once you have received your court number.

We look forward to seeing you back on court and appreciate your cooperation in allowing Tennis World to operate in a COVID safe manner.

Warm regards,

Thank you,

-Tennis World Management