



TENNIS WORLD BIRTHDAY PARTIES – FAQ

What is the duration of the parties? Duration is two hours – there are two sessions on the court, with snacks and party food served, after each session.

Does Tennis World provide free onsite parking for parents of guests attending party? Complimentary parking is provided in our multi-level car park at the National Tennis Centre. On arrival, party guests should collect a ticket at the entrance gate and then proceed to our Pro Shop on Level 2. Our Pro Shop staff can validate car park tickets.

What activities and games do children participate in at the party? Are activities suited to beginners? All games and activities are suitable for beginners. Our emphasis is to ensure the party is fun and engaging, for all participants. Depending on the number of children participating, we usually schedule several courts and coaches. Our highly qualified coaches have experience coaching children from 4 years to adults 60+ years, so can easily adapt and structure games, based on any level of ability.

What food and drinks are provided? Are we able to provide additional food? There are two menu options: Menu A - consisting of Party Pies, Sausage Rolls, Chicken Nuggets, Chips (Crisps) and Cordial or Menu B – Mixed Sandwich & Fruit Platters, Jelly Cups, Chips (Crisps) and Cordial. You are welcome to BYO additional snacks. However, due to Food Health & Safety regulations, any additional food provided, must not be prepared or reheated on site.

What time should parents of child arrive on the day? Unless there are consecutive parties running on a day, parents are welcome to arrive at any time. The room will be set up and our host is onsite, setting up tables and decorations, approximately 30 minutes prior to the commencement of the party. Please advise our staff, if you are coming early.

Does Tennis World provide racquets and tennis balls? All equipment is provided by Tennis World. If any children bring their own racquets, parents are responsible for collecting the same racquet at the conclusion of the tennis activity.

What attire/footwear are children required to wear? All children are required to wear appropriate running or tennis shoes, preferably with non-marking soles and comfortable, loose-fitting clothes or exercise gear.

What is the payment method? A 20% deposit is required at the time of booking. The balance must be paid on the day and at the conclusion of the party.



What if some children have food allergies? All food allergies must be advised when confirming the final number of guests attending. Children with allergies are welcome to BYO food. We can also provide gluten-free snacks.

What add-ons are available to purchase? Birthday Cakes: \$60 Sandwich Platters (serves 8): \$60: Lolly Bags: \$3 per child Australian Open Guided Tours: \$7 per child

Are parents of party guests welcome to stay? Can tea and coffee be purchased for parents? Parents are more than welcome to stay, for the duration of the party. We can set up sofas in the Player Lounge, in close proximity to the children's party. Parents can then view the courts, from the Player or are welcome to stand courtside. Tea and coffee can be purchased from our Café. Hot drink orders can be taken by your party host and staff in the Pro Shop / Café will deliver drinks to Player Lounge.

Can Tennis World provide, merchandise for party guests? Our Pro Shop sells a range of Australian Open merchandise, including souvenir magnets, small plush toys, lunch boxes, player towels, stickers and caps. Stock levels change throughout the year. If interested in purchasing items, please advise the preferred cost per child and we can check what items we currently have in stock.