

## **Booking into a School Holiday Camp at Tennis World!**

It's never been easier to book your School Holiday Camp at Tennis World with our new Facility Management Software platform, Perfect Gym.

We have prepared a few screenshots and instructions which will assist you if you get stuck!

1. Go to www.tennisworld.net.au and click 'Log In' at the top of the webpage



 When the Log In screen appears, enter your email address and password which matches your profile with Tennis World (if you can't remember, click Forgot Password and follow the prompts) – if you are a new customer to Tennis World, click 'Register Now' then ensure you create your **adult** profile first.



3. Once logged in, click 'Account' then 'Friends & Family' to ensure your child is listed – if they are, proceed to step 4. If they are not, click 'Add family member' and follow the prompts.

Paymen	ts Contract de	tails My purchases	Friends and family	Payment settings	s Edit profile	Agree
Click '	Book' ther	ı 'Classes'				
::	Book	Shop	🛱 Му Во	okings	온크 Account	



 In the 'Any category' field, select the upcoming camps and then click the arrow on the far right to move to the dates of the holidays. For the example in this screenshot, January School Holidays are from 16<sup>th</sup> January.

Book a	class in Tennis World Sydney	Change dub					III Calendar	≣ List
	Category January School 🕢 Any class	Any trainer	Any zone	Reset				
۲	Friday 13/01	Saturday 14/01		Sunday 15/01		Monday 16/01	 Tuesday 17/01	۲
09:00 AM	Hot Shots Green Ball Camp				② 360 minutes	③ David Renaud	 Book now	
09:00 AM	Hot Shots Orange Ball Camp				② 360 minutes	③ David Renaud	 Book now	
09:00 AM	Hot Shots Red Ball				② 360 minutes	③ David Renaud	 Book now	

6. Click 'Book Now' next to the Camp which you wish to book, then select the child for the camp



7. Select the Program Pass and then click 'Add to cart' - then repeat the process for additional days. Similarly for siblings/others within the family. If you hold a Junior Membership for the child OR the child is enrolled into a term coaching course, you will be offered the Member price on this screen and no need for a discount code.

To make a booking you need a product	8 To make a booking you need a product 8			
Choose the best option for you	Choose the best option for you	Reminder Please remember that payment for the product is required in the next 12		
Holiday Program Pass Jan 2023	Member Holiday Program Pass Jan 2023			
\$75.00	\$67.50			
• You can make a booking and pay in the next 12 minutes by adding the product to your cart.	Vou can make a booking and pay in the next 12 minutes by adding the product to your cart.	minutes to preserve your booking.		
Back Add to cart Pay now	Back Add to cart Pay now	Cancel Book now		

NOTE: you will receive a confirmation email when you click 'Add to cart' however you have 12 minutes to finalise your payment through the cart otherwise your booking will be cancelled (and you will receive a cancellation email).

If you have any questions, please do not hesitate to contact our Customer Experience team on 1300TENNIS!

We look forward to seeing you soon,

Tennis World