# WHAT TENNIS IS DOING TO KEEP YOUR CHILD SAFE



We're committed to **creating a safe and encouraging environment** for everyone especially children.

The Member Protection Policy is in place to protect the health, safety and wellbeing of everyone who participates in Australian tennis.

Here are some of things that it sets out in relation to safeguarding children along with some important information on our other safeguarding children measures:

### Screening

When appointing candidates to roles within the sport, we conduct rigorous screening to reduce the risks associated with child abuse and other forms of improper conduct.

This process may include interviews, reference checks, Working with Children and Police Checks.

All TA Coach Members are screened, insured and qualified.

# Protection against all forms of abuse

We believe Tennis is a match for all and strive to foster an environment where all are welcome to play and feel safe when doing so.

We're committed to building a place free of all forms of abuse, including harassment, sexual harassment, abuse, child abuse, vilification, victimisation and unlawful discrimination based on sex, race, age, pregnancy, religion and sexual orientation.

### **Complaint handing**

To make sure we uphold a safe environment, the Member Protection Policy ensures that if there is a complaint, it's managed in accordance with the appropriate guidelines.

Following the complaint management framework is essential to providing a supportive environment where complaints can be heard, and the correct process is followed to minimise risk and manage the complaint appropriately.

# Safeguarding Children Code of Conduct

The Safeguarding Children Code of Conduct has been developed to provide clear guidance to all Personnel in relation to the treatment of children within tennis.

It is designed to ensure the safety and wellbeing of children and to protect them from abuse and neglect. Acting in accordance with the Safeguarding Children Code not only protects children but also supports Personnel by providing standards of care that are clear, transparent and practical.

### Code of Behaviour

The values and behaviours outlined in this Code of Behaviour represent the spirit in which tennis is to be played and watched in Australia.

It is essential that everyone demonstrates these values and behaviours at all times.

The Code also outlines the penalties and disciplinary procedures related to breaches.

## **Reporting and assistance**

To report a complaint or if you need help, please contact your Member Protection Information Officer or the Tennis Australia Integrity & Compliance team via integrity@tennis.com.au.

You can also access confidential assistance or raise a complaint via the following methods:

24-hour telephone reporting and assistance service: 1800 11 SAFE (1800 117 233)

Raise an online complaint: follow this link



